



Water Leaks and Flooding— Who Do You Call?

City crews are often called on to respond to water leaks and flooding. Because it's expensive to send a crew, especially at night and on weekends and holidays, we're asking you to help us control unnecessary costs by using the best methods to report water-related problems you encounter.

Below are the types of water problems you may encounter, with the correct course of action for each:

- Standing water on the roadway or other public area caused by a broken water main or fire hydrant. Contact the Water Division at 774-5750. This can create unsafe conditions and may require us to dispatch a crew to initiate immediate repairs.
- Standing water on the roadway or other public area caused by a clogged stormwater drain. Call our Stormwater Hotline at 746-1000. Your call will be directed to the police department's non-emergency dispatch where city staff will take down the information.
- Residential and commercial water wasting, e.g., broken or misdirected sprinklers, water running off onto sidewalks and into street gutters from hoses or irrigation systems left on too long. Call the Water Conservation Division at 774-5761 to file a report or complete our online form at www.roseville.ca.us/waterwaste. It is important to note the exact location and time noted as this will provide assistance in required follow-up. In most cases crews will not respond until regular business hours.
- Water leaks inside your home or in your yard caused by broken pipes. The city does not handle water-related problems that occur on private property. Turn off your water at the water shutoff valve located outside your home next to your structure and contact a plumber. If you have an older home that does not have a shutoff call the Water Division at 774-5750 and a crew member will be dispatched to shut the water off at the street connection at no charge. Residents are discouraged from turning water off at the meter box as any damage will be the residents responsibility.

NUMBERS TO REMEMBER:

- Water waste 774-5761 or www.roseville.ca.us/waterwaste
- Water emergency 774-5750
- Clogged storm drain 746-1000

How to Recycle Your Christmas Tree

Visit www.roseville.ca.us/eu
for drop-off site locations

Turn your Christmas tree into beneficial compost and woodchip mulch by taking advantage of one of four recycling options:

- This best way is to place unflocked trees in your green waste bin. Remove all branches and cut the trunk into sizes small enough to fit within the bin. Make sure the tree fits completely within the bin with the lid closed.
- Bring your unflocked trees to one of the city's Christmas tree drop-off sites on any of the following dates: January 1 and 2; or January 8 and 9. Please be sure to remove all tree stands, lights and ornaments before dropping off the tree.
- As a community service and fundraiser, Roseville's Boy Scouts of America troops will pick up Christmas trees throughout the city on January 1 and 2; and January 8 and 9. To take advantage of this service, place your trees at the curb before 9:00 a.m. Donations are appreciated and are used to cover Boy Scout Summer Camp costs.
- After the dates above, you can take your tree to the Materials Recovery Facility. For hours and directions, visit WPWMA.com.





City Offices Holiday Schedule

City offices will once again be closed between Christmas and New Year's Day. This year, offices will be closed December 24 and reopened on January 3.

Police, fire and refuse pickup services will continue as usual. Environmental Utilities will monitor calls and respond to emergencies and Roseville Electric will be available by phone to answer questions and respond to emergencies and outages. All other city offices will be closed, including the Civic Center, Corporation Yard, Libraries, and Utility Exploration Center. The Roseville Sports Complex, Indoor Pool and Adventure Club sites will remain open on limited holiday schedules.

► For questions about closures and services available during this holiday period, please visit www.roseville.ca.us/holidayhours.

HAZMAT Incident Reminds Us to Protect MRF Workers' Safety

In late September, two Materials Recovery Facility (MRF) employees were rushed to Sutter Roseville Medical Center after coming into contact with chemicals that were improperly tossed in the trash. We're pleased to report that the workers are fine, but ask for your assistance in keeping our MRF employees' safe by disposing of household hazardous waste (HHW) properly.

For your convenience, the city will pick up many HHW items such as used motor oil, batteries and electronic devices from your home at no charge. For hazardous materials, such as paint, gas and household chemicals, you can also take them to the MRF's HHW facility.

- Materials Recovery Facility
3033 Fiddymont Road
(at the corner of Athens Avenue)
- The facility is open from 8 a.m. until 5 p.m., 7 days per week.
- For a list of items we will pick for free, visit www.roseville.ca.us/eu.

Rate Study Underway

As reported in the last edition of EU Today, we are currently completing a rate study that projects operational costs for fiscal years 2012 to 2015 to determine if the current rate structure is sufficient to cover the costs of providing water, wastewater treatment and solid waste disposal. The study is also looking at the effects of several unfunded state mandates that require us to add programs or upgrade systems. The most recent example is Governor Schwarzenegger's 20x2020 Water Conservation Plan, which requires the city to institute new programs to cut water use by 10 percent in 2015 and 20 percent by 2020.

- Visit www.roseville.ca.us/eu for updates on the progress of this rate study.

Green Fun & Learning for Kids

This holiday season, the Utility Exploration Center offers two fun programs geared just for kids.

Holiday Green-Gift Making (for ages 7-11)

Saturday, December 11, 2010

9:00 am – 12:00 pm

Gather up items from home (corks, cloth, magnets, baskets, CDs and other extras) and turn them into holiday cards and gifts for family and friends. Fee includes all materials and snacks.

Fee: \$20/\$16 Resident Discount

Sign up today by calling 746-1550 or visiting www.roseville.ca.us/explore

Bring Back the Natives—

Create Your Own Bluebird Nest Box (for ages 5-10)

Saturday, December 18, 2010

and Saturday, January 22, 2011

10:00 am – 12:00 pm

California native western bluebirds are beautiful little birds that love kid-built houses. Invite some into your yard this spring by giving them a place to nest. Parent and child work together in this workshop to construct a box out of recycled lumber.

Fee: \$15/\$12 Resident Discount

Living Green

Planning for Future Generations

The city's Sustainability Action Committee is finalizing its Communitywide Sustainability Action Plan aimed at conserving natural resources, reducing waste, using land wisely, and improving air quality. The goal of the plan is simple—to meet today's needs without jeopardizing the ability of future generations to do the same.

The 38-member committee of volunteers writing the plan represent a broad community spectrum, including local business, transportation, building and construction, and environmental interests, along with local high school students. A grant from the Placer County Air Pollution Control District (APCD) and Air Quality Mitigation Fees covered costs for the plan's development. Placer County APCD's interest stems from the need to address the region's failure to meet state and federal clean air standards due to higher-than-healthy levels of ozone and particulate matter.

Plan measures target reducing pollution that contributes to poor air quality, as well as generating less waste and conserving water to meet other regulatory requirements. While the plan focuses on meeting current and upcoming state and federal regulations, its larger goal is to engage the community in improving the quality of life for our families and those who follow.

This initial broad policy-level plan sets the stage for the city to be able to develop programs, many of which will offer opportunities for community members to get involved. The final draft is nearing completion and will be available for you to download from the city's website (www.roseville.ca.us) before going before city council for approval early next year.

Ozone—Is it Good or Bad?

That's a question that confuses most people—because it's both.

Ozone is a gas that occurs naturally at elevations miles above the earth (the ozone layer), where it blocks out harmful UV rays. At lower elevations, ozone forms when the sun heats up air pollution and oxygen, making a gas that's harmful to our lungs and the lungs of our children. Reducing the amount of ozone we breathe requires cutting down on the amount of pollution we generate. Since that pollution comes mainly from car and truck exhaust, the less we drive, the better we breathe.

Water Meter Retrofit Nearing Completion

In 2001, the city began a program to adhere to a federal mandate that encourages water conservation by installing water meters for homes and businesses built before meters were required. Since that time, we have completed about 13,500 upgrades of the original 15,100 meters needed and we're on target to complete the final 1,600 by the program's scheduled 2011 completion date.



Remember to water with the weather.



ENVIRONMENTAL UTILITIES
2005 Hilltop Circle
Roseville, CA 95747
916-774-5750

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Comments and suggestions are welcome—please send to the attention of Sean Bigley.

www.roseville.ca.us/eu

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