

Utility Exploration Center Tech Team Volunteers

By volunteering for the Utility Exploration Center you can help spread the word! Our volunteer program and its valued members are a part of a team to assist staff members in various utility conservation efforts.

Within our Tech Team (volunteers) there are two different volunteer opportunities available, **interpretive docents** and **customer service volunteers**. Docents lead exhibit hall tours and curriculum-based classes offered to local school children (1st – 6th grade). Customer Service volunteers are our integral front desk assistance when staff and/or docents are amidst teaching our school tours and curriculum-based classes. Our Tech Team is the core that keeps our Utility Exploration Center running.

Interpretive Docents

Duties -Lead educational tours of the Utility Exploration Center and curriculum-based; attend interpretive training and continuing education classes; assist staff with updating and evaluating school programming.

Qualifications - Interest in learning about and sharing information on the center's three main focus areas (energy use, water conservation, and solid waste reduction); ability to work with all age and knowledge levels; strong customer service orientation; communication skills (writing, public speaking); research skills; Website use and construction skills.

Desired - Skill or experience in teaching, storytelling or communicating to groups; Ability to present information in an interesting and fun manner; Knowledge and support of the City of Roseville's message along with the center's message; Friendly, helpful, enthusiastic, trustworthy and responsible; Ability to work well with other docents, teachers, and with Interpretive Center staff.

Customer Service

Duties –Staff the front counter of the Utility Exploration Center; answer any and all public questions with the center's mission in mind; answer phones; small interpretive/administrative projects provided by staff; staff outreach and special event booths; promote the Utility Exploration Center's message to a variety of audiences.

Qualifications - Strong customer service skills; communication skills (writing, public speaking); research skills; Website use skills, especially the City of Roseville.

Desired - Skill or experience in communicating to varying groups of people; Ability to work well with other docents, teachers, and with Interpretive Center staff; ability to take instruction and complete assigned tasks.

Visit: http://www.roseville.ca.us/explore/volunteers.asp to fill out the online application to get on board today!

Any questions, please give us a call at 916-746-1553
Melissa Kinsey, Interpretive Specialist & Volunteer Coordinator
Roseville Utility Exploration Center
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