

# ROSEVILLE FIRE DEPARTMENT

M I S S I O N S T A T E M E N T

*Our Mission...Protect and enhance the safety and well being of residents, businesses, customers, and partners.*

*We will accomplish this by...Delivering exceptional service and compassionate solutions as a cohesive team with dedication, pride and vigilance.*

V I S I O N

## **Community Well Being**

We stand ready and able to protect the entire community from the harm and danger caused by all emergencies. We will accomplish this through prevention efforts, public education, strategic planning, and rapid response of well-prepared resources.

## **A Healthy and Safe Workforce**

We actively strive to encourage our personnel to maintain a healthy lifestyle and perform duties in a manner that responsibly manages risk and minimizes exposure to personal injury so that we can better serve those in need.

## **Operate Effectively and Efficiently**

We seek to maintain an exceptional level of operational readiness in the performance of our duties. We strive to provide the best services possible within the fiscal opportunities available. This is accomplished throughout the organization with its basis at the individual level.

## **Professional, Responsive Service**

We recognize that the needs of our customers are varied and we are dedicated to assuring a consistent delivery of professional service in a dynamic environment.

## **Serve Beyond Expectations**

We are always seeking opportunities to serve beyond traditional expectations. We are dedicated to promoting programs that minimize risk and maximize the safety and well being of our residents, businesses, customers, and partners.

## **Emergency Services Partnerships**

We are committed to supporting all aspects of the fire service at the local, regional, statewide, and national level. We will participate as a full partner in the fire and emergency services community. We will explore opportunities to develop new partnerships and foster existing ones.

C O R E V A L U E S

We value...

Employees who take pride in their work.

Commitment to quality and professionalism.

Integrity and honor.

Teambuilding and empowerment of our personnel.

Customer's trust in our ability to protect and serve.

