December 2012

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WATER • WASTEWATER • RECYCLED WATER • STORMWATER • SOLID WASTE

A FOND FAREWELL

Environmental Utilities Director Derrick Whitehead Retires



For 18 of his 25 years with the city, **Derrick Whitehead** served as the city's Director of Environmental Utilities. With his easygoing work style and great sense of humor, those who didn't have the pleasure of working with him daily may not fully realize what a pioneering force Derrick represented.

"Derrick has been an example of innovation and creativity in an industry that rarely demands it," said Ed Kriz, the city's water utility manager. "Under his leadership, the city developed many utility programs that set Roseville apart from other agencies and established a foundation for continued success."

During his tenure, the city became an early adopter of water recycling for irrigation and one of California's first cities to create an Aquifer Storage and Recovery system to improve water reliability. Derrick also championed many of the city's innovative resource-saving initiatives, such as curbside green waste pickup and free residential pickup of electronics and universal waste.

Mark Cossairt, Refuse Utility Manager and 30-year Roseville employee noted that through his leadership, Derrick leaves a legacy of a solid, self-sufficient utility that is greatly respected by other agencies. "It's been a pleasure to work with Derrick," Cossairt added. "His leadership, sense of humor, and his institutional knowledge will be greatly missed."

There's no doubt that all us at Environmental Utilities will miss Derrick, but we thank him for his leadership and wish him much happiness on his next journey.

City Offices Holiday Schedule

Please visit www.roseville. ca.us/holidayhours for

Keep the Freeze Away from Your Pipes

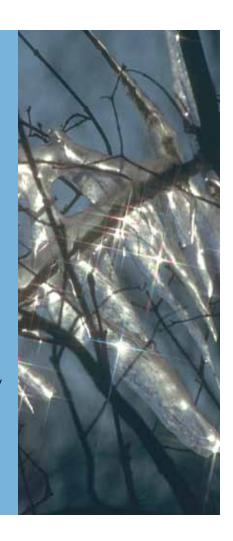
Whether this winter will be bitterly cold or unseasonably warm, temperatures are likely to dip below freezing on at least a few nights. And when temperatures drop, water that freezes and swells in pipes, irrigation systems, and hoses can lead to breaks and serious water damage.

You can prevent costly damage by taking a just a little time now to winterize.

Steps to Take

- Shut off the water supply to the irrigation system and drain the water from the system.
- Turn off your irrigation timer.
- Cover exposed landscape irrigation valves.
- Protect all above-ground pipes using self-adhering foam or fiberglass pipe insulation wrapped with waterproof tape.
- Disconnect and drain your garden hoses and store them inside.
- Locate your main water shut-off valve so that you can quickly turn off the water to your house if a pipe bursts. The valve is typically located next to the house where your main water supply enters. If you're planning to be away for an extended length of time, consider turning off your water at the main and hiring a plumber to drain your system.

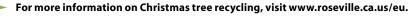
For other useful water-saving tips, go to www.roseville.ca.us/savewater or give us a call at 774-5761.



Give Your Tree a New Purpose

Help us turn this year's Christmas tree into next year's compost and woodchip mulch. Choose from our four convenient recycling options for *unflocked* trees:

- **Green waste bin:** Remove all branches and cut the trunk into sizes small enough to fit within the bin with the lid closed.
- **Drop-off sites:** Bring your trees to our Christmas tree drop-off sites at Maidu, Mahany, or Saugstad Parks from December 25, 2012 through January 6, 2013. Make sure to remove tree stands, lights, and ornaments. Visit www.roseville.ca.us/eu for exact locations.
- **Curbside pickup:** As a community service and fundraiser, Roseville Boy Scouts of America troops will pick up Christmas trees throughout the city on December 29 and 30, 2012 and January 5 and 6, 2013. Simply place your tree at the curb before 9:00 a.m. Donations are appreciated and are used to cover Boy Scout Summer Camp costs.
- Materials Recovery Facility (MRF): You can also take your tree to the MRF for recycling. For hours
 and directions, visit WPWMA.com.



Where to Recycle Cardboard

This is the time of year when cardboard boxes can take over your trash bin, leaving little room for anything else. Instead of disposing of cardboard with your trash, take it to one of our eight convenient recycling drop-off locations. For cardboard drop-off locations and maps, visit www.roseville.ca.us/eu.

Sewer Clogs and Water Leaks Can Create Frightening Messes

IMPORTANT NUMBERS

Wastewater (sewer) 774-5750

Water 774-5750

Clogged Storm Drain 746-1000

If you have a water emergency, sewer backup, or clogged storm drain, we want to hear from you. It's true that most residential sewer backups and water leaks or floods result from problems with the home's pipes and equipment, which are the property owner's responsibility to repair, but we can determine if that is the case.

DEPENDING ON THE EMERGENCY, HERE ARE THE STEPS WE SUGGEST:

- **Sewer backup** A sewer backup is a health hazard that requires immediate attention. As a courtesy, we will come out to assess the problem and determine the likely cause before you hire a plumber. Please call us at 774-5750.
- Water leaks and floods If you have a leak or flood on your property, find your water shutoff valve located close to an exterior wall. Turn off the water and call a plumber to repair the break.
- **No water coming from faucets** If you turn on the faucet and nothing happens, make sure your water shutoff valve is open. If it is, give us a call at 774-5750.
- We want to hear immediately about any sewer overflows or standing water on roads or other public property. For sewer backups, call 774-5750. If a clogged stormwater drain is causing flooding, call 746-1000. If you see or suspect a broken water main or fire hydrant, call 774-5750.

PESTS OF THE MONTH

Mice & Rats Calling rats and mice "pests," may be kind. They destroy household items, chew through wiring, and eat and contaminate your food. They also spread disease, such as tick-borne Lyme disease and hantavirus.

You can get rid of rats and mice safely and keep them away, but it takes some work. Since mice can squeeze into any hole you stick a pencil through, they can be a formidable foe. If you've seen evidence of infestations—such as droppings or materials that have been gnawed or shredded—move into action quickly, but cautiously. Remember that hantavirus is an airborne-transmitted disease, so you don't want to accidentally send particles into the air that you or others might inhale.

 For tips on keeping out rodents and steps to take when you see or suspect an infestation, visit www.OurWaterOurWorld.org to read and download the Rats and Mice fact sheet.



TODAY is published for Roseville's residents by the Environmental Utilities Department of the City of Roseville. ©2012.

Comments and suggestions are welcome—please send to the attention of Sean Bigley.

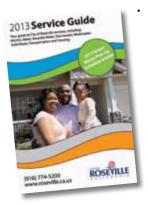
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www.roseville.ca.us/eu



City Services Guide Connects Customers to Money Saving Programs and Rebates

During November, the city sent out its 2012 Services Guide. In it, you'll find the answers to some of our most commonly asked questions, including, "Is this the week for green waste pickup, or is that next week?" You also find important phone numbers and information on city services, programs, and rebates.



So if you don't recall receiving your guide in the mail or accidentally threw it away, you can now download one at www.roseville.ca.us/eu or call 774-5780 to receive another copy by mail.

TRASH DAY TIPS:

Where to Place Your Bins

We talk about curbside trash and green-waste pickup, but what does that mean? And what if you don't have a curb? Here are the details you need to know:

ALL HOMES Bins must be at least six feet away from any obstruction, including other bins, vehicles, mailboxes, lights, fences, portable basketball hoops, etc.

HOMES WITH FRONT ACCESS ONLY Place bins curbside, wheels in the gutter, and handle facing the residence.

HOMES WITH ALLEY ACCESS Place bins by the alley property line where trucks have direct access. Make sure the handle faces the residence and bins are on a stable, level surface.

- Please have your bins in place by 7:00 a.m. on scheduled collection days—including all holidays.
- If you miss the first pickup, you can call 774-5780 and pay an extra charge to have the truck return for a late pickup.



We're on Facebook

Find us on FACEBOOK and keep up on news and information about Roseville's utilities including water, wastewater and solid waste services.